

TENNESSEE ONE-CALL DATA REPORT

2005	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
INCOMING TICKETS	34,947	33,302	40,684	40,385	43,166	45,692	40,134	47,825	43,485	43,888	39,085	35,689
INCOMING TICKETS YTD	34,947	68,249	108,933	149,318	192,484	238,176	278,310	326,135	369,620	413,508	452,593	488,282
OUTBOUND TRANSMISSIONS	174,416	165,678	198,450	197,193	213,331	224,677	201,445	245,656	229,304	236,258	210,348	193,928
OUTBOUND TRANSMISSIONS YTD	174,416	340,094	538,544	735,737	949,068	1,173,745	1,375,190	1,620,846	1,850,150	2,086,408	2,296,756	2,490,684
OUT/IN MO	4.99	4.98	4.88	4.88	4.94	4.92	5.02	5.14	5.27	5.38	5.38	5.43
OUT/IN YTD	4.99	4.98	4.94	4.93	4.93	4.93	4.94	4.97	5.01	5.05	5.07	5.10
PERCENT CHANGE FROM 2004												
INCOMING TICKETS	8.6%	7.9%	-2.6%	0.3%	10.9%	9.8%	0.7%	12.9%	8.6%	15.5%	8.9%	15.3%
INCOMING TICKETS YTD	8.6%	8.2%	3.9%	2.9%	4.6%	5.6%	4.8%	6.0%	6.3%	7.2%	7.3%	7.9%
OUTBOUND TRANSMISSIONS	3.7%	6.1%	-4.5%	-3.5%	8.7%	10.5%	1.8%	18.6%	15.2%	23.7%	17.1%	23.0%
OUTBOUND TRANSMISSIONS YTD	3.7%	4.8%	1.2%	-0.1%	1.7%	3.3%	3.1%	5.2%	6.3%	8.0%	8.8%	9.8%
2006	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
INCOMING TICKETS	38,785	36,788	46,830	43,254	49,375	49,548	44,172	49,867	44,710	45,273	38,841	34,514
INCOMING TICKETS YTD	38,785	75,573	122,403	165,657	215,032	264,580	308,752	358,619	403,329	448,602	487,443	521,957
OUTBOUND TRANSMISSIONS	205,958	193,734	245,801	227,601	258,700	256,399	233,901	275,890	246,740	251,522	219,001	203,031
OUTBOUND TRANSMISSIONS YTD	205,958	399,692	645,493	873,094	1,131,794	1,388,193	1,622,094	1,897,984	2,144,724	2,396,246	2,615,247	2,818,278
OUT/IN MO	5.31	5.29	5.25	5.26	5.24	5.17	5.30	5.53	5.52	5.56	5.64	5.88
OUT/IN YTD	5.31	5.29	5.27	5.27	5.26	5.25	5.25	5.29	5.32	5.34	5.37	5.40
PERCENT CHANGE FROM 2005												
INCOMING TICKETS	11.0%	10.5%	15.1%	7.1%	14.4%	8.4%	10.1%	4.3%	2.8%	3.2%	-0.6%	-3.3%
INCOMING TICKETS YTD	11.0%	10.7%	12.4%	10.9%	11.7%	11.1%	10.9%	10.0%	9.1%	8.5%	7.7%	6.9%
OUTBOUND TRANSMISSIONS	18.1%	16.9%	23.9%	15.4%	21.3%	14.1%	16.1%	12.3%	7.6%	6.5%	4.1%	4.7%
OUTBOUND TRANSMISSIONS YTD	18.1%	17.5%	19.9%	18.7%	19.3%	18.3%	18.0%	17.1%	15.9%	14.9%	13.9%	13.2%
2007	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
INCOMING TICKETS	40,598	36,723	46,955	45,223	49,762	47,131	48,166	51,091	42,795	48,675	39,998	31,147
INCOMING TICKETS YTD	40,598	77,321	124,276	169,499	219,261	266,392	314,558	365,649	408,444	457,119	497,117	528,264
OUTBOUND TRANSMISSIONS	224,931	202,788	248,186	240,942	266,143	254,586	257,442	311,930	279,772	323,501	272,673	214,069
OUTBOUND TRANSMISSIONS YTD	224,931	427,719	675,905	916,847	1,182,990	1,437,576	1,695,018	2,006,948	2,286,720	2,610,221	2,882,894	3,096,963
OUT/IN MO	5.54	5.52	5.29	5.33	5.35	5.40	5.34	6.11	6.54	6.65	6.82	6.87
OUT/IN YTD	5.54	5.53	5.44	5.41	5.40	5.40	5.39	5.49	5.60	5.71	5.80	5.86
PERCENT CHANGE FROM 2006												
INCOMING TICKETS	4.7%	-0.2%	0.3%	4.6%	0.8%	-4.9%	9.0%	2.5%	-4.3%	7.5%	3.0%	-9.8%
INCOMING TICKETS YTD	4.7%	2.3%	1.5%	2.3%	2.0%	0.7%	1.9%	2.0%	1.3%	1.9%	2.0%	1.2%
OUTBOUND TRANSMISSIONS	9.2%	4.7%	1.0%	5.9%	2.9%	-0.7%	10.1%	13.1%	13.4%	28.6%	24.5%	5.4%
OUTBOUND TRANSMISSIONS YTD	9.2%	7.0%	4.7%	5.0%	4.5%	3.6%	4.5%	5.7%	6.6%	8.9%	10.2%	9.9%
2008	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
INCOMING TICKETS	37,680	35,273	40,391	45,386	43,721	45,254	45,289	43,290	43,578	41,742	31,024	30,129
INCOMING TICKETS YTD	37,680	72,953	113,344	158,730	202,451	247,705	292,994	336,284	379,862	421,604	452,628	482,757
OUTBOUND TRANSMISSIONS	265,924	241,432	274,937	307,945	298,195	324,676	325,206	323,430	323,526	302,205	226,570	221,551
OUTBOUND TRANSMISSIONS YTD	265,924	507,356	782,293	1,090,238	1,388,433	1,713,109	2,038,315	2,361,745	2,685,271	2,987,476	3,214,046	3,435,597
OUT/IN MO	7.06	6.84	6.81	6.79	6.82	7.17	7.18	7.47	7.42	7.24	7.30	7.35
OUT/IN YTD	7.06	6.95	6.90	6.87	6.86	6.92	6.96	7.02	7.07	7.09	7.10	7.12
PERCENT CHANGE FROM 2007												
INCOMING TICKETS	-7.2%	-3.9%	-14.0%	0.4%	-12.1%	-4.0%	-6.0%	-15.3%	1.8%	-14.2%	-22.4%	-3.3%
INCOMING TICKETS YTD	-7.2%	-5.6%	-8.8%	-6.4%	-7.7%	-7.0%	-6.9%	-8.0%	-7.0%	-7.8%	-8.9%	-8.6%
OUTBOUND TRANSMISSIONS	18.2%	19.1%	10.8%	27.8%	12.0%	27.5%	26.3%	3.7%	15.6%	-6.6%	-16.9%	3.5%
OUTBOUND TRANSMISSIONS YTD	18.2%	18.6%	15.7%	18.9%	17.4%	19.2%	20.3%	17.7%	17.4%	14.5%	11.5%	10.9%
2009	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
INCOMING TICKETS	31,483	33,564	39,834	41,602	38,899	45,297	43,675	42,359	39,927	38,891	35,563	
INCOMING TICKETS YTD	31,483	65,047	104,881	146,483	185,382	230,679	274,354	316,713	356,640	395,531	431,094	
OUTBOUND TRANSMISSIONS	258,550	369,352	317,048	369,031	352,633	413,833	424,837	418,477	400,174	394,487	366,107	
OUTBOUND TRANSMISSIONS YTD	258,550	627,902	944,950	1,313,981	1,666,614	2,080,447	2,505,284	2,923,761	3,323,935	3,718,422	4,084,529	
OUT/IN MO	8.21	11.00	7.96	8.87	9.07	9.14	9.73	9.88	10.02	10.14	10.29	
OUT/IN YTD	8.21	9.65	9.01	8.97	8.99	9.02	9.13	9.23	9.32	9.40	9.47	
PERCENT CHANGE FROM 2008												
INCOMING TICKETS	-16.4%	-4.8%	-1.4%	-8.3%	-11.0%	0.1%	-3.6%	-2.2%	-8.4%	-6.8%	14.6%	
INCOMING TICKETS YTD	-16.4%	-10.8%	-7.5%	-7.7%	-8.4%	-6.9%	-6.4%	-5.8%	-6.1%	-6.2%	-4.8%	
OUTBOUND TRANSMISSIONS	-2.8%	53.0%	15.3%	19.8%	18.3%	27.5%	30.6%	29.4%	23.7%	30.5%	61.6%	
OUTBOUND TRANSMISSIONS YTD	-2.8%	23.8%	20.8%	20.5%	20.0%	21.4%	22.9%	23.8%	23.8%	24.5%	27.1%	