TENNESSEE ONE-CALL DATA REPORT

2009	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
INCOMING TICKETS	31,483	33,564	39,834	41,602	38,899	45,297	43,675	42,359	39,927	38,891	35,563	33,034
INCOMING TICKETS YTD	31,483	65,047	104,881	146,483	185,382	230,679	274,354	316,713	356,640	395,531	431,094	464,128
OUTBOUND TRANSMISSIONS	235,511	246,452	286,652	337,198	321,751	385,439	395,898	389,573	371,767	364,705	366,107	342,342
OUTBOUND TRANSMISSIONS YTI	235,511	481,963	768,615	1,105,813	1,427,564	1,813,003	2,208,901	2,598,474	2,970,241	3,334,946	3,701,053	4,043,395
OUT/IN MO	7.48	7.34	7.20	8.11	8.27	8.51	9.06	9.20	9.31	9.38	10.29	10.36
OUT/IN YTD	7.48	7.41	7.33	7.55	7.70	7.86	8.05	8.20	8.33	8.43	8.59	8.71

2010	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
INCOMING TICKETS	33,189	33,306	46,224	47,167	42,487	47,967	44,936	46,842	46,711	44,938	38,692	31,919
INCOMING TICKETS YTD	33,189	66,495	112,719	159,886	202,373	250,340	295,276	342,118	388,829	433,767	472,459	504,378
OUTBOUND TRANSMISSIONS	345,922	346,648	466,180	475,488	433,142	452,249	407,798	423,338	421,237	421,817	342,442	291,425
OUTBOUND TRANSMISSIONS YTI	345,922	692,570	1,158,750	1,634,238	2,067,380	2,519,629	2,927,427	3,350,765	3,772,002	4,193,819	4,536,261	4,827,686
OUT/IN MO	10.42	10.41	10.09	10.08	10.19	9.43	9.08	9.04	9.02	9.39	8.85	9.13
OUT/IN YTD	10.42	10.42	10.28	10.22	10.22	10.06	9.91	9.79	9.70	9.67	9.60	9.57
PERCENT CHANGE FROM 2009												
INCOMIING TICKETS	5.4%	-0.8%	16.0%	13.4%	9.2%	5.9%	2.9%	10.6%	17.0%	15.5%	8.8%	-3.4%
INCOMING TICKETS YTD	5.4%	2.2%	7.5%	9.1%	9.2%	8.5%	7.6%	8.0%	9.0%	9.7%	9.6%	8.7%
OUTBOUND TRANSMISSIONS	46.9%	40.7%	62.6%	41.0%	34.6%	17.3%	3.0%	8.7%	13.3%	15.7%	-6.5%	-14.9%
OUTBOUND TRANSMISSIONS YTI	46.9%	43.7%	50.8%	47.8%	44.8%	39.0%	32.5%	29.0%	27.0%	25.8%	22.6%	19.4%

2011	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
INCOMING TICKETS												
INCOMING TICKETS YTD	0	0	0	0	0	0	0	0	0	0	0	0
OUTBOUND TRANSMISSIONS												
OUTBOUND TRANSMISSIONS YTI	0	0	0	0	0	0	0	0	0	0	0	0
OUT/IN MO	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
OUT/IN YTD	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
PERCENT CHANGE FROM 2010												
INCOMIING TICKETS	-100.0%	-100.0%	-100.0%	-100.0%	-100.0%	-100.0%	-100.0%	-100.0%	-100.0%	-100.0%	-100.0%	-100.0%
INCOMING TICKETS YTD	-100.0%	-100.0%	-100.0%	-100.0%	-100.0%	-100.0%	-100.0%	-100.0%	-100.0%	-100.0%	-100.0%	-100.0%
OUTBOUND TRANSMISSIONS	-100.0%	-100.0%	-100.0%	-100.0%	-100.0%	-100.0%	-100.0%	-100.0%	-100.0%	-100.0%	-100.0%	-100.0%
OUTBOUND TRANSMISSIONS YTI	-100.0%	-100.0%	-100.0%	-100.0%	-100.0%	-100.0%	-100.0%	-100.0%	-100.0%	-100.0%	-100.0%	-100.0%

2012	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
INCOMING TICKETS												
INCOMING TICKETS YTD	0	0	0	0	0	0	0	0	0	0	0	0
OUTBOUND TRANSMISSIONS												
OUTBOUND TRANSMISSIONS YTI	0	0	0	0	0	0	0	0	0	0	0	0
OUT/IN MO	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
OUT/IN YTD	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
PERCENT CHANGE FROM 2011												
INCOMIING TICKETS	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
INCOMING TICKETS YTD	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
OUTBOUND TRANSMISSIONS	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
OUTBOUND TRANSMISSIONS YTI	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!